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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am with Sonic because they give great internet and phone service and even better customer service. Good customer service where you can talk to real people in the US, in fact in your same part of the county is unique. I've been with Sonic for years for this reason. I used to be with AT&T and their line service broke down every time it rained and their customer service was abysmal. And they were more expensive.

I do not want prices to increase for internet access and phone service. It's much better for consumers to have smaller companies in their local area that compete with the giants to provide good service at reasonable prices.

I live in part of the Bay Area that has always been the last to get any kind of service and since I've had Sonic, I haven't had to deal with slow internet and the intermittent phone service I mentioned earlier.

I need broadband for my small business and at reasonable rates.

Ann Granberg